Q&A. The new Golf Australia (GA) handicap log-in starting 4/9/2018: WHEN IT APPLIES TO YOU

* "Tier 3" refers to the third-party software companies that provide commercial club management software systems to golf clubs. These companies are accredited by GA to allow their software to interface with the GOLF Link systems. The "Tier 3" companies offer more advanced handicap and competition management services than are provided by the "Tier 1" GOLF Link website. "Tier 1" is currently used by most smaller clubs.

Scenario	Log-in – YES/NO
If a person wants to view a handicap or a score history on www.golf.org.au, will they need to operate the new GA log-in process?	YES. The user will need to register and log-in. *(Note: If they wish, users will be able to remain continually logged-in to avoid having to enter their password every time they start a new viewing session.)*
If a person wants to access the www.golf.org.au handicapping service by clicking on a link from within their Tier 3* web-based member portal, will they need to operate the new GA log-in process?	YES. The user will need to log-in to the handicapping service on www.golf.org.au just as if they had navigated to it themselves. *(Note: If they wish, users will be able to remain continually logged-in to avoid having to enter their password every time they start a new viewing session.)*
When a person uses a touchscreen kiosk at their club to view their handicap on a Tier 3* system screen (ie not on www.golf.org.au), will they need to operate the new GA log-in process? *(Note: Members should not be able to view their actual handicap history on screens served by their Tier 3* system. However, a Tier 3* system may serve up screens that list some past rounds that the club's software has a record of for purposes such as linking to previous competition results – but it should be clear from the context that this is not a definitive record. The only way for a member to access their handicap history from a Tier 3* screen is via a link to the handicapping functionality on www.golf.org.au.)*	No requirement for new GA log-in.
Will the new GA log-in process be required to enable a Tier 3* system to extract handicaps from the GOLF Link database for printing on scorecards?	No requirement for new GA log-in.
Will the new GA log-in process be required when a club administrator wants to view handicaps or score histories on administrator-only access screens in a Tier 3* system (ie not on www.golf.org.au)?	No requirement for new GA log-in.
Will the new GA log-in process be required when a person wants to view competition results within a member portal or on a club website (where each player's result is accompanied by their handicap)?	No requirement for new GA log-in.
Will the new GA log-in process be required to enable a person to see handicaps on timesheets within a member portal or on a club website (ie not on www.golf.org.au)?	No requirement for new GA log-in.
Will the new GA log-in process be required when a person wants to access any "Mates" functionality?	No requirement for new GA log-in.