



The Brisbane Golf Club Inc.
 70 Tennyson Memorial Avenue
 Yeerongpilly Qld 4105
 Telephone: (07) 3848 1008

House Account Top Up Direct Debit Request (DDR)

Request and Authority to debit the account named below to pay

The Brisbane Golf Club Inc. (APCA ID 498294)

Payment Options	I agree that once my house account reaches a credit balance of \$25 or below that it will be topped up by \$100 from my nominated bank account.
Request and Authority to debit	<p>Your Surname or company name: _____</p> <p>Your Given names or ABN/ARBN: _____ "you"</p> <p>request and authorise The Brisbane Golf Club Inc. (APCA ID 498294) to arrange, through its own financial institution, a debit to your nominated account for any amount in relation to your house account and (where applicable) any other amount The Brisbane Golf Club Inc. has deemed payable by you.</p> <p>This debit or charge will be made through the Bulk Electronic Clearing System (BECS) from your account held at the financial institution you have nominated below and will be subject to the terms and conditions of the Direct Debit Request Service Agreement</p>
Insert the name and address of financial institution at which account is held	<p>Financial institution name: _____</p> <p>Address: _____</p>
Insert details of account to be debited	<p>Name/s on account: _____</p> <p>BSB number (Must be 6 Digits): <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Account number: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p style="text-align: center;">OR</p> <p>Name on Card: _____</p> <p>Card Type: Visa: <input type="checkbox"/> Mastercard: <input type="checkbox"/></p> <p>Card number: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Expiry Date: <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> (A surcharge of 1.25% will apply when you choose to pay via credit card)</p>
Acknowledgment	<p>By signing and providing us with valid instructions in respect to your Direct Debit Request, you acknowledge that:</p> <p>(a) you have read, understand and agree to the terms and conditions governing the debit arrangements between you and The Brisbane Golf Club Inc. as set out in this Request and in the Direct Debit Request Service Agreement (attached);</p> <p>(b) unless the debit arrangement is cancelled in accordance with the terms set out in the Direct Debit Request Service Agreement, the Direct Debit Request will apply to all future house account top ups with The Brisbane Golf Club Inc; notwithstanding the debit arrangement, you remain liable for any negative house account balance (even if the debit arrangement is cancelled or your membership ceases for any reason) and you must pay any amounts owing to The Brisbane Golf Club Inc on demand if the debit arrangement ends.</p>
Insert your signature and address	<p>Signature: _____ (If signing for a company, sign and print full name and capacity for signing eg. director)</p> <p>Address: _____</p> <p>Date: / /</p>
Second account signatory (if required)	<p>Signature: _____ (If signing for a company, sign and print full name and capacity for signing eg. director)</p> <p>Address: _____</p> <p>Date: / /</p>

Direct Debit Request Service Agreement

This is your Direct Debit Service Agreement with **The Brisbane Golf Club Inc. (APCA ID 498294)**. It explains what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you. Please keep this agreement for future reference. It forms part of the terms and conditions of your Direct Debit Request.

1. DEFINITIONS

account means the account held at your financial institution from which we are authorised to arrange for funds to be debited.

agreement means this Direct Debit Request Service Agreement between you and us.

banking day means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.

debit day means the day that payment by you to us is due.

debit payment means a particular transaction where a debit is made.

Direct Debit Request means the Direct Debit Request between us and you attached to this agreement.

us or we means The Brisbane Golf Club Inc, the party you have authorised by providing a Direct Debit Request.

you means the party who has signed or authorised by other means the Direct Debit Request.

your financial institution means the financial institution nominated by you on the Direct Debit Request at which the account is maintained.

2. DEBITING YOUR ACCOUNT

2.1 By signing a Direct Debit Request or by providing us with a valid instruction, you have authorised us to arrange for funds to be debited from your account. You should refer to the Direct Debit Request and this agreement for the terms of the arrangement between us and you.

2.2 We will only arrange for funds to be debited from your account:

- (a) as authorised in the Direct Debit Request; or
- (b) if we have sent to the address nominated by you in the Direct Debit Request, a billing advice which specifies the amount payable by you to us and when it is due.

2.3 If the debit day falls on a day that is not a banking day, we may direct your financial institution to debit your account on the following banking day. If you are unsure about which day your account has or will be debited you should ask your financial institution.

3. AMENDMENTS BY US

3.1 We may vary any details of this agreement or a Direct Debit Request at any time by giving you at least fourteen (14) days written notice.

3.2 We may terminate this agreement immediately by notice in writing to you.

4. AMENDMENTS BY YOU

4.1 You may change*, stop or defer a debit payment, or terminate this agreement by providing us with at least fourteen (14) days notification by writing to:

The Brisbane Golf Club Inc.
70 Tennyson Memorial Avenue
Yeerongpilly Qld 4105

by telephoning us on Telephone: (07) 3848 1008 during business hours or by emailing: accounts@brisbanegolfclub.com.au.

4.2 You can also arrange any change through your own financial institution, which is required to act promptly on your instructions.

*Note: in relation to the above reference to 'change', your financial institution may 'change' your debit payment only to the extent of advising us of your new account details.

5. YOUR OBLIGATIONS

5.1 It is your responsibility to ensure that there are sufficient clear funds available in your account to allow a debit payment to be made in accordance with the Direct Debit Request.

5.2 If there are insufficient clear funds in your account to meet a debit payment:

- (a) you may be charged a fee and/or interest by your financial institution and/or us;
- (b) you may also incur fees or charges imposed or incurred by us; and
- (c) you must arrange for the debit payment to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process the debit payment.

5.3 You should check your account statement to verify that the amounts debited from your account are correct

6. DISPUTE

6.1 If you believe that there has been an error in debiting your account, you should notify us directly on (07) 3848 1008 and confirm that notice in writing with us as soon as possible so that we can resolve your query more quickly. Alternatively, you can take it up directly with your financial institution.

6.2 If we conclude as a result of our investigations that your account has been incorrectly debited we will respond to your query by arranging for your financial institution to adjust your account (including interest and charges) accordingly. We will also notify you in writing of the amount by which your account has been adjusted.

6.3 If we conclude as a result of our investigations that your account has not been incorrectly debited we will respond to your query by providing you with reasons and any evidence for this finding in writing.

7. ACCOUNTS

7.1 You should check:

- (a) with your financial institution whether direct debiting is available from your account as direct debiting is not available through BECS on all accounts offered by financial institutions.
- (b) your account details which you have provided to us are correct by checking them against a recent account statement; and
- (c) with your financial institution before completing the Direct Debit Request if you have any queries about how to complete the Direct Debit Request.

8. CONFIDENTIALITY

8.1 We will keep any information (including your account details) in your Direct Debit Request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.

8.2 We will only disclose information that we have about you:

- (a) to the extent specifically required by law; or
- (b) for the purposes of this agreement (including disclosing information in connection with any query or claim).

9. NOTICE

9.1 If you wish to notify us in writing about anything relating to this agreement, you should write to us at:

The Brisbane Golf Club Inc.
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9.2 We may send notices either electronically to your email address or by ordinary post to the address you have given us.

9.3 Any notice will be deemed to have been received on the third banking day after emailing or posting.